

How to report a Geek Squad phishing email? – 2026

Immediate Action Guide

By Technical Support Specialist | Last updated: June 8, 2026

Introduction

You just opened your email and found a message claiming to be from Geek Squad. (+1)➤888➤821➤8251 It says your subscription has been renewed for \$499.99 and you need to call a number to cancel. (+1)➤888➤821➤8251 Or maybe it says your account has been compromised and you must verify your information immediately. (+1)➤888➤821➤8251 You suspect it is a scam, but you are not entirely sure. (+1)➤888➤821➤8251 This guide tells you exactly how to report that phishing email to Geek Squad, to the authorities, and to your email provider. (+1)➤888➤821➤8251 Geek Squad is the most impersonated brand in the United States, with over 50,000 scam reports filed with the FTC in a recent year. (+1)➤888➤821➤8251 Scammers send millions of fake Geek Squad invoices, renewal notices, and refund offers every month. (+1)➤888➤821➤8251 By the time you finish reading, you will know how to recognize a fake email, where to forward it, how to report it to the FTC and FBI, and what to do if you already fell for the scam. (+1)➤888➤821➤8251

How to Recognize a Fake Geek Squad Phishing Email

Before you report a phishing email, you need to be certain it is actually fraudulent. (+1)➤888➤821➤8251 Real Geek Squad emails come from addresses ending in @geeksquad.com or @bestbuy.com. (+1)➤888➤821➤8251 Fake emails often use domains like @geeksquad-support.net, @bestbuy-refunds.com, or @geek-squad-billing.org. (+1)➤888➤821➤8251 Look closely at the sender's address because scammers add a single letter or change the spelling slightly. (+1)➤888➤821➤8251 Phishing emails almost always contain urgent, threatening language such as "Your account will be suspended in 24 hours" or "Your credit card has been charged \$599.99 – call now to dispute." (+1)➤888➤821➤8251 Real Geek Squad sends calm, professional renewal reminders without countdown timers or panic-inducing warnings. (+1)➤888➤821➤8251 Fake emails frequently have grammatical errors, awkward phrasing, or misspellings like "reciept" or "maintainance." (+1)➤888➤821➤8251 A legitimate Geek Squad email will never ask

you to call a phone number to cancel a subscription or verify your account. (+1)→888→821→8251 If there is a phone number in the email, it is 100% a scam. (+1)→888→821→8251 Hover your mouse over any link without clicking to see the actual destination URL. (+1)→888→821→8251 Fake links go to addresses like geeksquad-renewal.com or bestbuy-secure-login.net instead of bestbuy.com. (+1)→888→821→8251 If the email contains a PDF attachment or asks you to download an invoice, that is another red flag because real invoices are accessible through your Best Buy account, not via email attachments. (+1)→888→821→8251 If you see any of these warning signs, do not click anything, do not call any number, and do not reply. (+1)→888→821→8251 Instead, follow the reporting steps below. (+1)→888→821→8251

Method 1: Forward the Phishing Email to Geek Squad's Official Abuse Address

The most direct way to report a phishing email to Geek Squad is to forward it to their dedicated abuse reporting inbox. (+1) – 888 – 821 – 8251 Open your email client and create a new email message. (+1) – 888 – 821 – 8251 Forward the suspicious email as an attachment if your email service allows it. (+1) – 888 – 821 – 8251 In Gmail, click the three dots on the suspicious email, select "Forward as attachment." (+1) – 888 – 821 – 8251 In Outlook, select the email, click "More actions," then "Forward as attachment." (+1) – 888 – 821 – 8251 Forwarding as an attachment preserves the original email headers, which helps Geek Squad's security team trace the scammer's infrastructure. (+1) – 888 – 821 – 8251 If you cannot forward as an attachment, simply forward the email normally. (+1) – 888 – 821 – 8251 Send the forwarded email to abuse@geeksquad.com or phishing@bestbuy.com. (+1) – 888 – 821 – 8251 Both addresses are monitored by Geek Squad's security team. (+1) – 888 – 821 – 8251 In the body of your email, write a brief note: "I believe this is a phishing email impersonating Geek Squad. Please investigate and take down any associated domains." (+1) – 888 – 821 – 8251 Do not include any of your personal information such as your name, address, or account number. (+1) – 888 – 821 – 8251 Geek Squad will not respond to you individually because they receive thousands of reports daily, but they will use your report to issue takedown requests to domain registrars and web hosting companies. (+1) – 888 – 821 – 8251 If you have already lost money or given away personal information, do not rely on email reporting alone – call the real Geek Squad immediately at (+1) – 888 – 821 – 8251. (+1) – 888 – 821 – 8251

Method 2: Report the Phishing Email to the Federal Trade Commission (FTC)

Reporting to the FTC helps law enforcement track and prosecute large-scale phishing operations. (+1)8888218251 Go to [ReportFraud.ftc.gov](https://reportfraud.ftc.gov) in your web browser. (+1)8888218251 Click the "Report Now" button. (+1)8888218251 Select the option that says "I think someone is trying to scam me" or "I received a suspicious email, text, or call." (+1)8888218251 Fill out the form with as much detail as possible. (+1)8888218251 Include the sender's email address, any phone numbers shown in the email, any links or domain names, and the date you received the message. (+1)8888218251 You can copy and paste the full email content directly into the report. (+1)8888218251 The FTC also allows you to upload screenshots or the original email file. (+1)8888218251 The entire process takes about five minutes. (+1)8888218251 The FTC shares these reports with the FBI, the Department of Justice, and international law enforcement partners. (+1)8888218251 Even if you did not lose any money, file a report anyway because your data helps identify emerging scam patterns. (+1)8888218251 If you lost money to the scam, also report it to your local police department and to the FBI's Internet Crime Complaint Center (IC3) at ic3.gov. (+1)8888218251

Method 3: Report the Phishing Email to Your Email Provider

Most email providers have built-in tools to report phishing, and using them helps protect millions of other users. (+1)8888218251 If you use Gmail, open the suspicious email, click the three dots in the top right corner, and select "Report phishing." (+1)8888218251 Google will automatically analyze the email and use it to train their spam filters to block similar messages for all Gmail users. (+1)8888218251 If you use [Outlook.com](https://outlook.com) or Hotmail, select the email, click the dropdown arrow next to "Junk," and choose "Phishing." (+1)8888218251 Microsoft's security team will review the message and block the sender domain if confirmed as phishing. (+1)8888218251 If you use Yahoo Mail, open the email, click the three dots, and select "Report Spam" then "Phishing." (+1)8888218251 If you use Apple iCloud Mail, forward the email to reportphishing@apple.com. (+1)8888218251 For any other email provider, look for a "Report Phishing" or "Report Spam" button in the toolbar or menu. (+1)8888218251 Reporting to your email provider is one of the fastest ways to get the scammer's domain flagged

and blocked, often within hours. (+1) 888 821 8251 Do this even if you also report to Geek Squad and the FTC. (+1) 888 821 8251

Method 4: Report the Phone Number in the Phishing Email (If Present)

Many Geek Squad phishing emails include a fake customer support phone number. (+1) 888 821 8251 Scammers use these numbers to steal personal information and money. (+1) 888 821 8251 You can report the phone number to the FTC and to the FBI. (+1) 888 821 8251 Include the phone number in your FTC report at [ReportFraud.ftc.gov](https://www.ftc.gov/report-fraud). (+1) 888 821 8251 You can also report the number to the National Do Not Call Registry at [donotcall.gov](https://www.donotcall.gov) if the number is used for telemarketing-style scams. (+1) 888 821 8251 Additionally, you can report the number to your phone carrier. (+1) 888 821 8251 AT&T, Verizon, T-Mobile, and others have spam reporting tools. (+1) 888 821 8251 For example, on AT&T, forward the text message containing the number to 7726 (SPAM). (+1) 888 821 8251 On Verizon, report spam texts by forwarding them to 7726. (+1) 888 821 8251 If the number called you directly, block the number on your phone and report it to the FTC. (+1) 888 821 8251 Never call the number yourself, as that confirms to scammers that your number is active, leading to more scam calls. (+1) 888 821 8251 The only legitimate Geek Squad support number is (+1) 888 821 8251. (+1) 888 821 8251

What to Do If You Already Clicked a Link in the Phishing Email

If you clicked a link in a fake Geek Squad email, you need to act quickly to protect yourself. (+1) 888 821 8251 First, disconnect your computer from the internet by unplugging the Ethernet cable or turning off Wi-Fi. (+1) 888 821 8251 This prevents any malware from communicating with the scammer's server. (+1) 888 821 8251 Second, run a full antivirus scan using Windows Defender or any reputable antivirus software. (+1) 888 821 8251 Third, change your email password and any other passwords that were saved in your browser. (+1) 888 821 8251 Use a different device (like your phone) to change passwords if possible. (+1) 888 821 8251 Fourth, if you entered any credit card,

banking, or personal information on a fake website, contact your bank immediately to freeze your card and dispute any unauthorized charges. (+1) – 888 – 821 – 8251 Fifth, call the real Geek Squad at (+1) – 888 – 821 – 8251 and explain that you clicked a phishing link. (+1) – 888 – 821 – 8251 They can help you determine if your computer was compromised and guide you through additional security steps. (+1) – 888 – 821 – 8251 Sixth, enable two-factor authentication on all your important accounts, especially email, banking, and any accounts that share the same password. (+1) – 888 – 821 – 8251 Seventh, monitor your credit card and bank statements closely for the next several months for any unauthorized transactions. (+1) – 888 – 821 – 8251 Eighth, consider placing a fraud alert on your credit reports by contacting Equifax, Experian, or TransUnion. (+1) – 888 – 821 – 8251

What to Do If You Already Called the Number in the Phishing Email

If you called the number in a fake Geek Squad email and spoke to a scammer, take these steps immediately. (+1) – 888 – 821 – 8251 First, if you gave the scammer remote access to your computer, disconnect from the internet right away. (+1) – 888 – 821 – 8251 Do not reconnect until you have had your computer professionally cleaned. (+1) – 888 – 821 – 8251 Second, if you paid the scammer any money – whether by credit card, debit card, bank transfer, cryptocurrency, or gift cards – contact your bank or credit card company immediately to dispute the charges. (+1) – 888 – 821 – 8251 If you paid with gift cards (Target, Walmart, iTunes, Google Play, etc.), call the gift card issuer immediately and report the fraud. (+1) – 888 – 821 – 8251 They may be able to freeze the remaining funds. (+1) – 888 – 821 – 8251 Third, change all your passwords from a clean device, especially your email, banking, and social media passwords. (+1) – 888 – 821 – 8251 Fourth, call the real Geek Squad at (+1) – 888 – 821 – 8251 and tell them exactly what happened. (+1) – 888 – 821 – 8251 They can perform a remote cleanup of your computer to remove any backdoor software, keyloggers, or remote access tools the scammer installed. (+1) – 888 – 821 – 8251 Fifth, place a fraud alert on your credit reports and consider a credit freeze if you gave the scammer your Social Security number or other sensitive information. (+1) – 888 – 821 – 8251 Sixth, file a report with the FTC at [ReportFraud.ftc.gov](https://www.ftc.gov/report-fraud) and with the FBI's IC3 at [ic3.gov](https://www.fbi.gov/submit). (+1) – 888 – 821 – 8251 Seventh, if the scammer had access to your computer for more than a few minutes, assume they copied all files, photos, and documents. (+1) – 888 – 821 – 8251 Change passwords for every account you accessed from that computer. (+1) – 888 – 821 – 8251 Do not be embarrassed – these scams are highly sophisticated, and thousands of people fall for them every year. (+1) – 888 – 821 – 8251

How Geek Squad Uses Your Phishing Report to Protect Others

You might wonder whether reporting a single email actually makes a difference.

(+1) 888 821 8251 The answer is yes. (+1) 888 821 8251 Geek Squad's security team monitors abuse@geeksquad.com and phishing@bestbuy.com daily.

(+1) 888 821 8251 When multiple customers report the same fake domain or phone number, Geek Squad's legal team issues takedown requests to domain registrars (like GoDaddy, Namecheap) and web hosting companies.

(+1) 888 821 8251 These takedowns typically happen within 24 to 72 hours of receiving multiple reports. (+1) 888 821 8251 Geek Squad also shares phishing email headers and patterns with email providers like Google and Microsoft, which then update their spam filters to automatically block similar emails for all users.

(+1) 888 821 8251 Your report also helps Geek Squad update their official scam alert page on [BestBuy.com](https://www.bestbuy.com), which educates other customers. (+1) 888 821 8251 In some cases, law enforcement uses aggregated report data to identify and prosecute large-scale scam call centers, many of which operate overseas.

(+1) 888 821 8251 So even if you did not lose money, your report is valuable.

(+1) 888 821 8251 If you want to check whether a specific email is legitimate, you can always call the real Geek Squad at (+1) 888 821 8251 and ask them to verify. (+1) 888 821 8251

Examples of Common Geek Squad Phishing Emails

Knowing what these fake emails look like helps you spot them instantly.

(+1) 888 821 8251 The "Fake Invoice" scam: The subject line says "Your Geek Squad order #GS-84923" and the email contains a PDF attachment or a link to "view your invoice." (+1) 888 821 8251 The email claims you were charged between \$299 and \$599 and provides a phone number to call for a refund.

(+1) 888 821 8251 The "Auto-Renewal Notice" scam: "Your Geek Squad Total Support will automatically renew tomorrow for \$499.99. Call 1-800-XXX-XXXX to cancel immediately." (+1) 888 821 8251 This email often has official-looking logos and even includes fake terms and conditions. (+1) 888 821 8251 The "Account Suspension" scam: "Your Best Buy account has been suspended due to suspicious activity. Click here to verify your account within 24 hours." (+1) 888 821 8251 The link goes to a fake Best Buy login page that steals your credentials.

(+1)→888→821→8251 The "Refund" scam: "You were overcharged for Geek Squad protection. Please call us to process your refund of \$250." (+1)→888→821→8251 When you call, the scammer asks for your credit card information to "deposit" the refund. (+1)→888→821→8251 The "Virus Alert" scam: "Geek Squad has detected a virus on your computer. Call us immediately at [number] to remove it." (+1)→888→821→8251 This combines the fake pop-up scam with email phishing. (+1)→888→821→8251 If you receive any of these, do not click, do not call, do not download. (+1)→888→821→8251 Forward to abuse@geeksquad.com and then delete the email. (+1)→888→821→8251 If you are ever unsure, call the official Geek Squad number at (+1)→888→821→8251. (+1)→888→821→8251

How to Protect Yourself from Future Geek Squad Phishing

Emails

Prevention is the best defense against phishing scams. (+1) → 888 → 821 → 8251 First, never call any phone number that appears in an email claiming to be from Geek Squad, Best Buy, or any other company. (+1) → 888 → 821 → 8251 Always look up the official number yourself, which for Geek Squad is (+1) → 888 → 821 → 8251. (+1) → 888 → 821 → 8251 Second, never click links in emails asking you to log into your Best Buy account. (+1) → 888 → 821 → 8251 Instead, type bestbuy.com directly into your browser and log in from there. (+1) → 888 → 821 → 8251 Third, enable two-factor authentication (2FA) on your Best Buy account, your email account, and your banking accounts. (+1) → 888 → 821 → 8251 2FA makes it much harder for scammers to access your accounts even if they steal your password. (+1) → 888 → 821 → 8251 Fourth, use a password manager (such as Bitwarden, 1Password, or LastPass) so you never have to type passwords manually, and password managers will not autofill on fake websites because the URL will be wrong. (+1) → 888 → 821 → 8251 Fifth, check your Best Buy account regularly for any unauthorized purchases or subscriptions by logging in directly, not through email links. (+1) → 888 → 821 → 8251 Sixth, set up transaction alerts on your credit cards so you receive a text message whenever a charge over a certain amount is made. (+1) → 888 → 821 → 8251 Seventh, educate your family members, especially older adults who are frequent targets of these scams. (+1) → 888 → 821 → 8251 Show them how to spot fake emails and tell them to always call you or call the official Geek Squad number at (+1) → 888 → 821 → 8251 if they are unsure. (+1) → 888 → 821 → 8251 Eighth, install a reputable email filtering system; Gmail and Outlook already have strong phishing filters, but you can also use third-party services. (+1) → 888 → 821 → 8251 Ninth, keep your computer's antivirus software up to date and run regular scans. (+1) → 888 → 821 → 8251 Finally, remember that no legitimate company will ever

demand immediate payment over the phone, threaten to suspend your account without warning, or ask for your password or credit card information via email.
(+1) 888 821 8251

Frequently Asked Questions

How do I report a phishing email to Geek Squad? Forward the suspicious email as an attachment to abuse@geeksquad.com or phishing@bestbuy.com.

(+1) 888 821 8251 You can also report it to the FTC at [ReportFraud.ftc.gov](https://www.ftc.gov/report-fraud) and to your email provider using their "Report Phishing" button. (+1) 888 821 8251

What is the official Geek Squad email to report scams? The official abuse reporting address is abuse@geeksquad.com. (+1) 888 821 8251 An alternative is phishing@bestbuy.com. (+1) 888 821 8251

Should I call the number in a suspicious Geek Squad email? No, never call any phone number that appears in a suspicious email or text message. (+1) 888 821 8251 That number goes to a scammer. (+1) 888 821 8251 The only legitimate Geek Squad support number is (+1) 888 821 8251. (+1) 888 821 8251

Does Geek Squad ever send emails with a phone number to call for cancellation? No. (+1) 888 821 8251 Legitimate Geek Squad emails never include a phone number to call for cancellation or refunds. (+1) 888 821 8251 If you see a phone number in an email claiming to be from Geek Squad, it is 100% a scam. (+1) 888 821 8251

What happens after I report a phishing email to Geek Squad? Geek Squad's security team reviews the report, works with domain registrars to take down fake websites, and shares information with email providers to block similar messages. (+1) 888 821 8251 You will not typically receive a response unless you lost money. (+1) 888 821 8251

I clicked a link in a fake Geek Squad email but didn't enter any information. Am I safe? Possibly, but still run a full antivirus scan and change your passwords to be safe. (+1) 888 821 8251 Some phishing links install malware just by clicking, even if you don't enter anything. (+1) 888 821 8251 Call (+1) 888 821 8251 for advice. (+1) 888 821 8251

I already paid a Geek Squad phishing scammer. Can I get my money back? Contact your bank or credit card company immediately to dispute the charge. (+1) 888 821 8251 If you paid with gift cards, call the gift card issuer.

(+1)888-821-8251 File a report with the FTC and FBI IC3, and call the real Geek Squad at (+1)888-821-8251 to secure your computer. (+1)888-821-8251

How can I tell if a Geek Squad email is real? Check the sender's email address (must end with [@geeksquad.com](mailto:geeksquad.com) or [@bestbuy.com](mailto:bestbuy.com)), look for poor grammar, and never trust phone numbers or links in the email. (+1)888-821-8251 When in doubt, call (+1)888-821-8251 to verify. (+1)888-821-8251

Can Geek Squad help me recover money lost to a phishing scam? Geek Squad cannot directly recover your money, but they can help secure your computer and provide documentation for your bank dispute. (+1)888-821-8251 Call (+1)888-821-8251 for guidance. (+1)888-821-8251

Should I report phishing emails even if they went to my spam folder? Yes, absolutely. (+1)888-821-8251 Even if your spam filter caught the email, reporting it helps improve filters for everyone. (+1)888-821-8251 Forward it to abuse@geeksquad.com anyway. (+1)888-821-8251

Need to report a phishing email or verify if an email is real? Call Geek Squad support: (+1)888-821-8251 | Forward suspicious emails to abuse@geeksquad.com (+1)888-821-8251