

△ How much does the Geek Squad cost per hour? – 2026 Honest Pricing Breakdown △

By Technical Support Specialist | Last updated: June 8, 2026

Introduction

You want a straight answer: how much does the Geek Squad cost per hour? (+1)➤888➤821➤8251 Maybe you are used to mechanics, electricians, or other repair services that bill by the hour, and you assume Geek Squad works the same way. (+1)➤888➤821➤8251 Maybe you saw an old advertisement or a forum post mentioning an hourly rate, and now you are trying to budget for a computer or printer repair. (+1)➤888➤821➤8251 Or maybe a local computer shop quoted you \$100 per hour, and you want to compare it to what Geek Squad charges. (+1)➤888➤821➤8251 The simple truth is that Geek Squad does not use a standard hourly rate for most of their consumer services. (+1)➤888➤821➤8251 Instead, they use a flat-rate, per-service pricing model where you pay a fixed price for a specific job regardless of how long it takes. (+1)➤888➤821➤8251 However, there are a few specific situations where an hourly rate does apply – mainly for in-home complex jobs, business accounts, and certain custom installations. (+1)➤888➤821➤8251 This guide gives you the complete picture: what the typical flat rates are, when an hourly charge kicks in, what that hourly rate actually is, and how to avoid unexpected time-based fees. (+1)➤888➤821➤8251 By the time you finish reading, you will know exactly how much you will pay, whether by the job or by the hour. (+1)➤888➤821➤8251

Important: Geek Squad Uses Flat-Rate Pricing, Not Hourly Billing for Most Services

The most important thing to understand is that Geek Squad almost never charges by the hour for standard consumer repairs. (+1)➤888➤821➤8251 Instead, they use a flat-rate model, meaning you pay one fixed price for a specific service regardless of whether the technician takes twenty minutes or three hours to complete it. (+1)➤888➤821➤8251 For example, a virus removal costs \$149.99 whether the technician finishes in fifteen minutes or two hours. (+1)➤888➤821➤8251 An operating system reinstall costs a flat \$149.99 even if the process takes several

hours. (+1)→888→821→8251 This is actually beneficial for most customers because you never have to worry about a technician running up the clock.

(+1)→888→821→8251 You know the exact price before any work begins, and there are no surprises. (+1)→888→821→8251 However, many people search for "Geek Squad hourly rate" because they are used to other repair shops charging \$50 to \$150 per hour. (+1)→888→821→8251 Local independent computer repair shops often charge between \$65 and \$150 per hour, plus parts, so customers naturally assume Geek Squad works the same way. (+1)→888→821→8251 If you call (+1)→888→821→8251 and ask for an hourly rate, the representative will likely tell you that they do not bill by the hour and will instead give you a flat price for the specific service you need. (+1)→888→821→8251

When Does Geek Squad Actually Charge by the Hour?

While most consumer services are flat-rate, there are several specific situations where Geek Squad may charge by the hour or use an hourly equivalent in their calculations. (+1) – 888 – 821 – 8251 First, for in-home services that go beyond standard single-device repairs, Geek Squad may charge an hourly rate.

(+1) – 888 – 821 – 8251 For example, setting up a home network with multiple computers, printers, and smart devices does not fit neatly into a flat-rate category.

(+1) – 888 – 821 – 8251 In those cases, a technician will come to your home and bill at an hourly rate, typically \$99 to \$149 per hour, with a one-hour minimum.

(+1) – 888 – 821 – 8251 Second, for business clients and commercial accounts, Geek Squad almost always bills by the hour. (+1) – 888 – 821 – 8251 Small business support plans often start at \$99 per hour for remote help and \$149 per hour for on-site visits. (+1) – 888 – 821 – 8251 Third, for labor-only repairs where you provide your own replacement parts (such as a hard drive or screen that you bought elsewhere), Geek Squad may charge an hourly labor rate instead of a flat repair fee.

(+1) – 888 – 821 – 8251 Fourth, for custom data recovery that is extremely complex or requires a unique approach, Geek Squad may quote an hourly rate rather than a fixed tiered price. (+1) – 888 – 821 – 8251 Fifth, for custom software development, database repair, or server configuration, hourly rates apply because these projects are unique. (+1) – 888 – 821 – 8251 In all these cases, Geek Squad is required to give you a written estimate before any work begins, including the hourly rate and the estimated number of hours. (+1) – 888 – 821 – 8251 To find out if your specific repair falls under an hourly exception, call (+1) – 888 – 821 – 8251 and ask directly.

(+1) – 888 – 821 – 8251

Detailed Hourly Rates: What You Will Pay If You Are Billed by the Hour

If your service does fall into an hourly billing category, here are the exact rates you can expect as of 2026. (+1)◀888◀821◀8251 For standard in-home consumer services that are not covered by a flat rate, the hourly rate is \$99 to \$149 per hour, depending on your geographic location and the complexity of the job.

(+1)◀888◀821◀8251 In high-cost areas like New York City, San Francisco, or Los Angeles, the rate is usually \$149 per hour. (+1)◀888◀821◀8251 In smaller cities and rural areas, the rate may be as low as \$99 per hour. (+1)◀888◀821◀8251 A one-hour minimum applies, meaning you pay for at least one hour even if the technician finishes in ten minutes. (+1)◀888◀821◀8251 After the first hour, most locations bill in 15-minute increments (e.g., \$24.75 for 15 minutes at \$99/hour, or \$37.25 for 15 minutes at \$149/hour). (+1)◀888◀821◀8251 For business and commercial accounts, the remote support hourly rate is typically \$99 to \$129 per hour, while on-site business support is \$149 to \$199 per hour. (+1)◀888◀821◀8251 Many business clients opt for a monthly contract that lowers the effective hourly rate to \$79 to \$99 per hour but requires a minimum number of hours per month.

(+1)◀888◀821◀8251 For labor-only repairs where you supply your own parts, the hourly rate is the same as in-home consumer rates: \$99 to \$149 per hour, with a one-hour minimum. (+1)◀888◀821◀8251 However, Geek Squad may add a "bench fee" of \$20 to \$50 just to accept the device. (+1)◀888◀821◀8251 For custom data recovery billed hourly, the rate can be \$150 to \$250 per hour because it requires specialized equipment and a clean room. (+1)◀888◀821◀8251 If you are being quoted an hourly rate, always ask for a maximum cap. (+1)◀888◀821◀8251 To get an exact hourly rate for your location and your specific service, call (+1)◀888◀821◀8251 and ask for a written estimate. (+1)◀888◀821◀8251

Flat Rates vs. Hourly: Which Is Cheaper for Common Repairs?

Let us compare Geek Squad's flat rates to what an hourly shop would charge for the same repairs, using average local shop rates of \$100 per hour.

(+1)▶888▶821▶8251 This will help you see whether you are getting a good deal.

(+1)▶888▶821▶8251 For virus removal, Geek Squad's flat rate is \$149.99.

(+1)▶888▶821▶8251 A local shop at \$100 per hour would charge \$100 for one hour or \$200 for two hours. (+1)▶888▶821▶8251 Since virus removal typically takes 45 to 90 minutes, the local shop would charge between \$100 and \$200.

(+1)▶888▶821▶8251 Geek Squad's \$149.99 is right in the middle, but if the job

takes longer than 90 minutes, Geek Squad becomes cheaper.

(+1) > 888 > 821 > 8251 For operating system reinstall, Geek Squad's flat rate is \$149.99. (+1) > 888 > 821 > 8251 A local shop at \$100/hour would charge \$200 to \$300 for a two- to three-hour job. (+1) > 888 > 821 > 8251 Here, Geek Squad is significantly cheaper. (+1) > 888 > 821 > 8251 For printer setup, Geek Squad charges \$79.99 flat. (+1) > 888 > 821 > 8251 A local shop would charge a one-hour minimum of \$100, so Geek Squad is cheaper. (+1) > 888 > 821 > 8251 For a simple diagnostic, Geek Squad charges \$99.99 flat. (+1) > 888 > 821 > 8251 A local shop might charge a \$50 diagnostic fee plus \$100 per hour for repair, but if you only need a diagnostic, the local shop might charge \$50 to \$100. (+1) > 888 > 821 > 8251 Here, a local shop could be cheaper. (+1) > 888 > 821 > 8251 For a complex hardware repair like a motherboard replacement, Geek Squad may not have a flat rate and might charge hourly at \$99 to \$149 per hour. (+1) > 888 > 821 > 8251 This repair could take four to six hours, costing \$400 to \$900 at Geek Squad's hourly rate. (+1) > 888 > 821 > 8251 A local shop at \$100/hour would cost \$400 to \$600, so a local shop might be slightly cheaper. (+1) > 888 > 821 > 8251 However, if you have a Geek Squad Protection plan, the repair could be fully covered, making Geek Squad effectively free.

(+1) > 888 > 821 > 8251 For most common repairs, Geek Squad's flat rates are competitive with or cheaper than hourly local shops. (+1) > 888 > 821 > 8251 Call (+1) > 888 > 821 > 8251 for a flat rate quote and compare with local shops.
(+1) > 888 > 821 > 8251

How My Best Buy Total Membership Eliminates Hourly Charges

If you are worried about hourly rates adding up, the My Best Buy Total membership (formerly Total Tech Support) is your best solution. (+1) → 888 → 821 → 8251 For \$199.99 per year (plus a one-time \$69.99 setup fee for new members), you get unlimited remote and in-store support for all covered services, with no hourly charges whatsoever. (+1) → 888 → 821 → 8251 That means even if a repair would normally cost \$149.99 flat or \$99 per hour, you pay \$0 extra as a member. (+1) → 888 → 821 → 8251 For in-home services that would otherwise be billed hourly, members pay a reduced flat rate of \$49.99 per visit instead of an hourly rate. (+1) → 888 → 821 → 8251 So if a technician spends three hours setting up your home network, you pay only \$49.99 total, not \$300 at \$100/hour. (+1) → 888 → 821 → 8251 For business accounts, the membership does not apply, but for consumers, it completely eliminates the risk of hourly billing surprises. (+1) → 888 → 821 → 8251 The membership covers up to six devices, including computers, printers, tablets, and phones. (+1) → 888 → 821 → 8251 If you anticipate needing more than one or two Geek Squad

services per year, the membership quickly pays for itself. (+1)→888→821→8251 For example, two virus removals at \$149.99 each would cost \$299.98 – already more than the \$199.99 membership. (+1)→888→821→8251 Add one in-home visit at \$99.99 (member price \$49.99), and you save even more. (+1)→888→821→8251 To see if a membership would save you money, call (+1)→888→821→8251 and a representative can look at your past service history and tell you whether you would have saved money with the membership. (+1)→888→821→8251

Common Misconceptions About Geek Squad Hourly Rates

There are many myths and misunderstandings about how Geek Squad charges for time. (+1) – 888 – 821 – 8251 One common misconception is that Geek Squad charges \$99 per hour for all services. (+1) – 888 – 821 – 8251 This is false. (+1) – 888 – 821 – 8251 The \$99 fee is actually the diagnostic fee, which is a flat rate, not an hourly charge. (+1) – 888 – 821 – 8251 Another misconception is that Geek Squad charges by the minute. (+1) – 888 – 821 – 8251 This is completely false. (+1) – 888 – 821 – 8251 Geek Squad does not use per-minute billing. (+1) – 888 – 821 – 8251 A third misconception is that in-home services are always charged by the hour. (+1) – 888 – 821 – 8251 In reality, many in-home services have flat rates, such as \$79.99 for printer setup, \$99.99 for Wi-Fi troubleshooting, and \$149.99 for a full diagnostic. (+1) – 888 – 821 – 8251 Only complex, multi-device, or custom jobs may be quoted hourly. (+1) – 888 – 821 – 8251 A fourth misconception is that Geek Squad technicians are incentivized to work slowly to increase hourly billing. (+1) – 888 – 821 – 8251 Since most services are flat-rate, technicians have no incentive to waste time. (+1) – 888 – 821 – 8251 In fact, they are motivated to work efficiently because they can complete more jobs per day. (+1) – 888 – 821 – 8251 A fifth misconception is that the diagnostic fee includes a full repair if the problem is simple. (+1) – 888 – 821 – 8251 It does not. (+1) – 888 – 821 – 8251 The diagnostic fee is separate and non-refundable. (+1) – 888 – 821 – 8251 A sixth misconception is that Geek Squad's flat rates are always more expensive than hourly shops. (+1) – 888 – 821 – 8251 As shown earlier, for repairs that take more than one hour, Geek Squad's flat rates are often cheaper. (+1) – 888 – 821 – 8251 The best way to know for sure is to get a quote from both. (+1) – 888 – 821 – 8251 Call (+1) – 888 – 821 – 8251 for your Geek Squad quote, then call local shops for their hourly rates and estimates. (+1) – 888 – 821 – 8251

Questions to Ask Before You Agree to Any Geek Squad Service

To avoid any confusion about hourly versus flat-rate billing, always ask these specific questions before you authorize work. (+1)◀888◀821◀8251 Question one: "Is this service flat-rate or hourly?" If flat-rate, ask for the exact price. (+1)◀888◀821◀8251 If hourly, ask for the exact rate per hour and the minimum charge.

(+1)◀888◀821◀8251 Question two: "What is your estimated total time for this repair?" Even for flat-rate services, this helps you understand value.

(+1)◀888◀821◀8251 Question three: "Is the diagnostic fee included in the repair cost, or is it separate?" For flat-rate services, the diagnostic is sometimes bundled, but for in-store, it is often separate. (+1)◀888◀821◀8251 Question four: "Are there any travel fees for in-home service?" Some locations add a travel surcharge.

(+1)◀888◀821◀8251 Question five: "If the repair takes longer than estimated, will you charge me more?" For flat-rate, the answer should be no. (+1)◀888◀821◀8251 For hourly, ask for a maximum cap. (+1)◀888◀821◀8251 Question six: "Can you put the estimate in writing, either on paper or by email?" Verbal estimates are not

enough. (+1)◀888◀821◀8251 Question seven: "If I have a My Best Buy Total membership, does this service require any additional payment?" Most remote and in-store services are included. (+1)◀888◀821◀8251 Question eight: "What is your refund or warranty policy if I am not satisfied?" Geek Squad offers a 30-day warranty on most repairs. (+1)◀888◀821◀8251 Write down the answers, and if you call, record the date, time, and name of the representative. (+1)◀888◀821◀8251 To get all these questions answered, call (+1)◀888◀821◀8251 now. (+1)◀888◀821◀8251

Frequently Asked Questions

How much does the Geek Squad cost per hour for a simple computer repair? For standard repairs like virus removal, operating system reinstall, or software troubleshooting, Geek Squad does not charge by the hour. (+1)➤888➤821➤8251 They charge a flat rate, typically \$79.99 to \$149.99 per service.

(+1)➤888➤821➤8251 Call (+1)➤888➤821➤8251 for a flat rate quote.

(+1)➤888➤821➤8251

What is the Geek Squad hourly rate for in-home service? For complex in-home jobs that are not covered by a flat rate, the hourly rate is \$99 to \$149 per hour, with a one-hour minimum. (+1)➤888➤821➤8251 Many in-home services, however, have flat rates (e.g., printer setup \$79.99, network installation \$149.99). (+1)➤888➤821➤8251

Call (+1)→888→821→8251 to see if your job is flat-rate or hourly.

(+1)→888→821→8251

Does Geek Squad charge by the hour for virus removal? No, virus removal is a flat-rate service at \$149.99, regardless of how long it takes. (+1)←888←821←8251 You will not pay any hourly fee. (+1)←888←821←8251

****Why do some people say Geek Squad charges \$99 per hour?*** That is a common misunderstanding. (+1)←888←821←8251 The \$99 fee is actually the diagnostic fee, not an hourly rate. (+1)←888←821←8251 Some customers confuse the two.

(+1)←888←821←8251 The diagnostic fee is a flat \$99.99, not per hour.

(+1)←888←821←8251

Is it cheaper to pay Geek Squad by the hour or by the job? For most common repairs, the flat-rate per job is cheaper than what you would pay at an hourly rate of \$100 for two hours. (+1)➢888➢821➢8251 Call (+1)➢888➢821➢8251 for a quote and compare. (+1)➢888➢821➢8251

How do I avoid being charged by the hour at Geek Squad? Ask for flat-rate services whenever possible. (+1)→888→821→8251 Most common repairs have flat rates.

(+1)→888→821→8251 If you have a My Best Buy Total membership, you pay no hourly fees for remote and in-store services. (+1)→888→821→8251 Call

(+1)→888→821→8251 to learn about membership benefits. (+1)→888→821→8251

What is the hourly rate for Geek Squad business support? For business accounts, remote support is \$99 to \$129 per hour, and on-site support is \$149 to \$199 per hour, with a one-hour minimum. (+1)←888←821←8251 Call (+1)←888←821←8251 for a business account quote. (+1)←888←821←8251

Can I negotiate the hourly rate with Geek Squad? No, Geek Squad prices are standardized across all locations. (+1)←888←821←8251 You cannot negotiate the flat rate or the hourly rate. (+1)←888←821←8251 However, you can ask about coupons, promotions, or membership discounts. (+1)←888←821←8251 Call

(+1)←888←821←8251 to ask about current offers. (+1)←888←821←8251

What should I do if Geek Squad charges me an hourly rate without telling me upfront? If you were not informed of an hourly rate before work began, call

(+1)➢888➢821➢8251 and ask to speak to a manager. (+1)➢888➢821➢8251

Explain that you did not approve an hourly charge. (+1)➢888➢821➢8251 You may be able to have the charge reduced or removed. (+1)➢888➢821➢8251

How does the Geek Squad hourly rate compare to local computer repair shops?

Local shops average \$85 to \$100 per hour. (+1)→888→821→8251 Geek Squad's equivalent flat rates often work out to an effective hourly rate of \$50 to \$150, so they

are generally competitive. (+1)→888→821→8251 For complex jobs where Geek Squad charges hourly at \$99 to \$149, local shops may be cheaper or similar.

(+1)→888→821→8251 Always get quotes from both. (+1)→888→821→8251 Call

(+1)→888→821→8251 for Geek Squad's quote. (+1)→888→821→8251

Need a clear answer on Geek Squad's hourly rate or a flat rate quote? Call Geek Squad support: (+1) → 888 → 821 → 8251 | Save this guide for your records.

(+1)←888←821←8251