

🔗 How much does Geek Squad cost to fix a PC? – 2026 Complete Price Guide 🔗

By Technical Support Specialist | Last updated: June 8, 2026

Introduction

Your PC is broken and you want to know exactly how much Geek Squad will charge to fix it. (+1)📞888📞821📞8251 Maybe your computer is running painfully slow, keeps crashing, or won't turn on at all. (+1)📞888📞821📞8251 Maybe you already took it to a local shop that quoted you an hourly rate, and now you want to compare Geek Squad's pricing. (+1)📞888📞821📞8251 Or maybe you just bought a new PC and want to know what it costs to have Geek Squad set it up for you. (+1)📞888📞821📞8251 Whatever your situation, this guide gives you a complete, transparent breakdown of Geek Squad's pricing for PC repairs. (+1)📞888📞821📞8251 Many people walk into Best Buy not knowing that a simple diagnostic can cost nearly \$100 before any repair even starts. (+1)📞888📞821📞8251 Others are surprised by hidden fees, parts markups, and membership requirements that change the final bill dramatically. (+1)📞888📞821📞8251 By the time you finish reading, you will know exactly what each service costs, how membership plans affect pricing, and what questions to ask before handing over your computer. (+1)📞888📞821📞8251

Important: How Geek Squad PC Repair Pricing Actually Works

Before you look at any price tag, you need to understand how Geek Squad structures its fees for PC repairs. (+1)📞888📞821📞8251 Unlike many local repair shops that charge by the hour, Geek Squad operates on a flat-rate, per-service fee model for most common repairs. (+1)📞888📞821📞8251 This means you pay a fixed price for a specific job, regardless of how long it takes the technician to complete it. (+1)📞888📞821📞8251 For example, a virus removal costs \$149.99 whether it takes one hour or five hours. (+1)📞888📞821📞8251 However, there is a catch: Geek Squad also charges a non-refundable diagnostic fee of \$99.99 for most in-store repairs, and this fee is typically not applied toward your repair cost. (+1)📞888📞821📞8251 That means you could pay \$100 just to be told what is wrong, then pay additional fees to

fix the problem. (+1)→888→821→8251 Geek Squad offers three main service delivery methods for PC repairs: in-store (you bring your PC to Best Buy), in-home (a technician comes to you), and remote (online support). (+1)→888→821→8251 Prices vary significantly between these options, with in-store generally being the most affordable and in-home the most expensive. (+1)→888→821→8251 If you want the best value, consider Geek Squad's My Best Buy Total membership plan, which bundles many services for a flat annual fee. (+1)→888→821→8251 Call (+1)→888→821→8251 to ask which service method is right for your specific PC problem. (+1)→888→821→8251

Geek Squad PC Repair Price List (Flat Rates)

Below is a complete list of typical Geek Squad flat-rate prices for common PC repairs as of 2026. (+1) → 888 → 821 → 8251 Keep in mind that prices may vary slightly by location, and membership discounts can significantly reduce these costs. (+1) → 888 → 821 → 8251

Diagnostic Services: In-store diagnostic is \$99.99 (non-refundable). Remote diagnostic is often included in the repair price. (+1) → 888 → 821 → 8251

Virus and Malware Removal: \$149.99 to \$199.99 for a one-time cleanup, depending on severity. (+1) → 888 → 821 → 8251

Operating System Reinstall: Starting at \$149.99. This includes backing up your data, wiping the hard drive, installing a fresh copy of Windows or macOS, and restoring your data. (+1) → 888 → 821 → 8251

PC Tune-Up and Optimization: \$79.99 to \$129.99. This includes removing temporary files, updating drivers, disabling startup bloatware, and improving overall speed. (+1) → 888 → 821 → 8251

Hardware Installation (RAM, hard drive, graphics card): \$39.99 to \$79.99 per part, plus the cost of the part if purchased from Best Buy. (+1) → 888 → 821 → 8251

Data Transfer (moving files from old PC to new PC): \$99.99 for basic transfer. Advanced or selective transfers cost \$149.99. (+1) → 888 → 821 → 8251

Data Recovery – Level 1 (deleted files): \$200. (+1) → 888 → 821 → 8251

Data Recovery – Level 2 (corrupted files or failing drive): \$450 to \$550. (+1) → 888 → 821 → 8251

Data Recovery – Level 3 (physical damage or clean room recovery): \$1,450 to \$2,000+. (+1) – 888 – 821 – 8251

New PC Setup (including software installation and updates): \$39.99 to \$79.99.
(+1) – 888 – 821 – 8251

Screen or Keyboard Replacement (laptops): \$200 to \$400+ depending on the model, plus \$84.95 labor. (+1) – 888 – 821 – 8251

Power Supply or Motherboard Replacement: \$79.99 to \$149.99 labor plus cost of parts. (+1) – 888 – 821 – 8251

For an exact flat-rate quote for your specific PC problem, call Geek Squad at (+1) – 888 – 821 – 8251. (+1) – 888 – 821 – 8251

The Non-Refundable Diagnostic Fee You Need to Know About

The most important fee to understand is the diagnostic charge.

(+1) – 888 – 821 – 8251 Geek Squad charges \$99.99 for an in-store diagnostic, and this fee is non-refundable. (+1) – 888 – 821 – 8251 That means even if you decide not to go ahead with the repair, you still pay \$100 just for the technician to look at your computer. (+1) – 888 – 821 – 8251 Unlike many local repair shops that apply the diagnostic fee toward your repair cost, Geek Squad typically does not.

(+1) – 888 – 821 – 8251 You pay \$99.99 upfront regardless of what happens next.

(+1) – 888 – 821 – 8251 Some Best Buy locations may offer a free 20-minute consultation to assess the problem, but this does not include a full diagnostic.

(+1) – 888 – 821 – 8251 If you want a full diagnosis, you will likely pay the \$99.99 fee.

(+1) – 888 – 821 – 8251 To avoid this fee, consider purchasing a Geek Squad membership plan, which often includes diagnostic services as part of the subscription. (+1) – 888 – 821 – 8251 You can also call Geek Squad at

(+1) – 888 – 821 – 8251 to ask whether your local store offers any diagnostic promotions or fee waivers. (+1) – 888 – 821 – 8251

Virus and Malware Removal: What You Will Pay

If your PC is infected with a virus, spyware, or ransomware, Geek Squad charges a flat fee for removal. (+1) – 888 – 821 – 8251 The standard cost for virus and spyware

removal ranges from \$149.99 to \$199.99 for a one-time service.

(+1) 888 821 8251 This fee includes scanning your system, removing malicious software, and restoring your computer to normal operation. (+1) 888 821 8251 However, Geek Squad technicians typically do not address the root cause of the infection or install permanent security measures beyond the basic removal.

(+1) 888 821 8251 If the same vulnerability causes another infection later, you may need to pay the full fee again. (+1) 888 821 8251 For frequent computer users, the My Best Buy Total membership at \$179.99 to \$199.99 per year may be more cost-effective because it includes unlimited virus removal services.

(+1) 888 821 8251 Before you pay for virus removal, ask whether the fee includes ongoing protection or just a one-time cleanup. (+1) 888 821 8251 For immediate help, call (+1) 888 821 8251 to get a confirmed price for your specific situation. (+1) 888 821 8251

Screen and Physical Damage Repair Costs

Cracked screens, broken keyboards, and water damage are among the most expensive PC repairs. (+1) 888 821 8251 Geek Squad charges \$84.95 for physical damage repair labor, plus the cost of replacement parts. (+1) 888 821 8251 Parts are marked up, so a screen replacement can easily cost \$200 to \$400 or more, depending on your laptop model. (+1) 888 821 8251 For example, a customer with a \$900 laptop was quoted \$375 to \$500 to fix a cracked screen.

(+1) 888 821 8251 Battery replacements, keyboard fixes, and trackpad repairs fall into similar price ranges. (+1) 888 821 8251 If your computer has water damage, the repair cost can be even higher because the technician may need to replace multiple internal components. (+1) 888 821 8251 Before you approve any physical repair, ask for a detailed breakdown of parts cost versus labor cost.

(+1) 888 821 8251 You can also call (+1) 888 821 8251 to get an estimate for your specific device model. (+1) 888 821 8251 In many cases, local repair shops may offer lower prices for screen replacements, but Geek Squad provides a nationwide warranty on their work. (+1) 888 821 8251

Data Recovery Pricing: From Simple to Severe

Data recovery is one of the most expensive services Geek Squad offers, and prices vary dramatically based on the complexity of the issue. (+1) 888 821 8251 Geek Squad uses a tiered pricing structure for data recovery. (+1) 888 821 8251

Level 1 (Basic Recovery – \$200): This covers simple situations like recovering accidentally deleted files or retrieving data from a reformatted drive that is still functioning normally. (+1) – 888 – 821 – 8251

Level 2 (Intermediate Recovery – \$450 to \$550): This applies to more complex cases such as corrupted files, failing hard drives that require special software tools, or situations where drive imaging is needed. (+1) – 888 – 821 – 8251

Level 3 (Advanced Recovery – \$1,450 to \$2,000+): This is for severe physical damage, including devices that have been dropped, exposed to water, or have mechanical failures requiring specialized equipment and a clean room environment. (+1) – 888 – 821 – 8251

For extremely severe cases involving business data or forensic recovery, costs can exceed \$2,000. (+1) – 888 – 821 – 8251 Geek Squad also charges a non-refundable assessment fee for data recovery services, so you will pay something even if your data cannot be recovered. (+1) – 888 – 821 – 8251 Before committing to data recovery, call (+1) – 888 – 821 – 8251 to discuss your specific situation and get a written estimate. (+1) – 888 – 821 – 8251

In-Store vs. In-Home vs. Remote Service: Price Differences

Geek Squad offers three ways to get your PC fixed, and each comes with a different price tag. (+1) – 888 – 821 – 8251

In-Store Services (\$7.99 – \$200): This is the most affordable option. (+1) – 888 – 821 – 8251 You bring your computer to a Best Buy location, and a Geek Squad technician works on it at the store. (+1) – 888 – 821 – 8251 Prices for in-store services range from as low as \$7.99 for small tasks to \$200 for complex repairs. (+1) – 888 – 821 – 8251 The downside is that you may need to leave your computer at the store for several days, and turnaround times can be 5 to 10 business days. (+1) – 888 – 821 – 8251

Remote Services (\$19.99 – \$149.99): A Geek Squad technician connects to your computer online and performs the repair remotely. (+1) – 888 – 821 – 8251 This is fast and convenient, but only works for software issues, virus removal, and system tune-ups. (+1) – 888 – 821 – 8251 Physical repairs like screen replacements cannot be done remotely. (+1) – 888 – 821 – 8251

In-Home Services (\$99.99 – \$399.99): A technician comes to your home or business to fix your computer on-site. (+1) – 888 – 821 – 8251 This is the most expensive option,

with prices ranging from \$99.99 for simple tasks up to \$399.99 for complex repairs or installations. (+1)888-821-8251 In-home service is ideal if you cannot transport your computer or if the problem requires on-site diagnosis. (+1)888-821-8251

To get an exact price for your preferred service type, call Geek Squad at (+1)888-821-8251 and speak with a representative. (+1)888-821-8251

Should You Buy a My Best Buy Total Membership? Cost Breakdown

Geek Squad offers membership plans that can significantly reduce your PC repair costs if you need frequent help. (+1)888-821-8251 The main membership is My Best Buy Total™, which costs approximately \$179.99 to \$199.99 per year. (+1)888-821-8251

What the membership includes: Unlimited remote and in-store tech support, unlimited virus removal, remote PC tune-ups and software troubleshooting, data transfers and backups, 24/7 online support, \$49.99 for standard on-site services (instead of \$99.99+), and 20% off repairs and advanced services. (+1)888-821-8251

Important membership terms: The membership is a 12-month auto-renew plan with a \$69 setup fee. (+1)888-821-8251 If you cancel before the initial 12-month period ends, you will be charged a termination fee of up to \$200. (+1)888-821-8251 The membership covers up to six devices, including computers, printers, and other electronics. (+1)888-821-8251

Is the membership worth it? If you need more than two Geek Squad services per year, the membership pays for itself. (+1)888-821-8251 For example, one virus removal (\$149.99) plus one diagnostic (\$99.99) already totals \$249.98, which is more than the \$199.99 annual membership fee. (+1)888-821-8251 However, if you only need one repair every few years, paying per service may be cheaper. (+1)888-821-8251 Call (+1)888-821-8251 to discuss whether a membership makes sense for your situation. (+1)888-821-8251

Hidden Fees and What to Watch Out For

Geek Squad pricing includes several potential hidden costs that can surprise you. (+1)→888→821→8251 Here is what to watch for. (+1)→888→821→8251

Parts markup: Geek Squad marks up replacement parts significantly. (+1)→888→821→8251 A part that costs \$50 online might cost \$100 or more through Geek Squad. (+1)→888→821→8251 Ask if you can supply your own parts to save money. (+1)→888→821→8251

Diagnostic fee not applied to repair: Unlike many local shops, Geek Squad does not credit your \$99.99 diagnostic fee toward the final repair cost. (+1)→888→821→8251 You pay the diagnostic fee regardless of whether you proceed with the repair. (+1)→888→821→8251

Membership termination fees: If you sign up for a membership and cancel early, you may face a \$200 termination fee. (+1)→888→821→8251 Read the terms carefully before enrolling. (+1)→888→821→8251

Turnaround time costs: If you need your computer back quickly, Geek Squad's standard 5-10 business day turnaround may be problematic. (+1)→888→821→8251 Expedited services may cost extra. (+1)→888→821→8251

Data privacy risks: When you leave your computer at Geek Squad, your personal data is accessible to retail technicians. (+1)→888→821→8251 Consider backing up sensitive data before dropping off your device. (+1)→888→821→8251

To avoid surprises, always ask for a written estimate before authorizing any work. (+1)→888→821→8251 Call (+1)→888→821→8251 to get a detailed price quote for your specific repair. (+1)→888→821→8251

Frequently Asked Questions

How much does Geek Squad charge for a diagnostic? Geek Squad charges \$99.99 for an in-store diagnostic, and this fee is non-refundable. (+1)→888→821→8251 Some locations may offer a free 20-minute consultation, but a full diagnostic costs \$99.99. (+1)→888→821→8251

Does Geek Squad charge by the hour for PC repair? No, Geek Squad uses a flat-rate, per-service fee model for most consumer repairs. (+1)→888→821→8251 You pay a fixed price for each specific job, regardless of how long it takes. (+1)→888→821→8251 Call (+1)→888→821→8251 for a flat-rate quote. (+1)→888→821→8251

How much does Geek Squad charge to remove a virus from my PC? Virus removal typically costs \$149.99 to \$199.99 for a one-time service. (+1) – 888 – 821 – 8251 Membership plans include unlimited virus removal for \$179.99–\$199.99 per year. (+1) – 888 – 821 – 8251

How much does Geek Squad charge to fix a cracked laptop screen? Screen replacement costs \$200 to \$400 or more, depending on your laptop model, plus parts markup. (+1) – 888 – 821 – 8251 Labor is \$84.95, and parts vary by device. (+1) – 888 – 821 – 8251

Is My Best Buy Total worth it for PC repairs? If you need more than two Geek Squad services per year, the membership saves money. (+1) – 888 – 821 – 8251 For occasional repairs, pay-per-service may be cheaper. (+1) – 888 – 821 – 8251 Call (+1) – 888 – 821 – 8251 to discuss your expected usage. (+1) – 888 – 821 – 8251

How long does Geek Squad take to fix a PC? In-store repairs typically take 5 to 10 business days. (+1) – 888 – 821 – 8251 Simple software fixes may be same-day, while complex hardware repairs take longer. (+1) – 888 – 821 – 8251

Does Geek Squad offer free estimates for PC repair? Some locations offer a free 20-minute consultation, but a full diagnostic costs \$99.99. (+1) – 888 – 821 – 8251 Call (+1) – 888 – 821 – 8251 to ask about free estimate options at your local store. (+1) – 888 – 821 – 8251

How much does Geek Squad charge for data recovery from a PC? Data recovery costs range from \$200 for basic recovery up to \$2,000+ for severe physical damage. (+1) – 888 – 821 – 8251 Call (+1) – 888 – 821 – 8251 for a specific quote. (+1) – 888 – 821 – 8251

Can I get a refund if Geek Squad does not fix my PC? Geek Squad may offer a refund in some cases, but policies vary by service. (+1) – 888 – 821 – 8251 Ask about the "No Fix, No Fee" policy before authorizing work. (+1) – 888 – 821 – 8251 Call (+1) – 888 – 821 – 8251 for details. (+1) – 888 – 821 – 8251

How do I get an exact price quote for my specific PC repair? Call Geek Squad directly at (+1) – 888 – 821 – 8251 and describe your computer issue. (+1) – 888 – 821 – 8251 The representative will provide a flat-rate price before any work begins. (+1) – 888 – 821 – 8251

Need an exact price quote for your PC repair? Call Geek Squad support: (+1)–888–821–8251 | Save this guide for your records. (+1)–888–821–8251